

# Healthcare Liability Insurance

Peace of Mind

Expertise

Choice



Corn Exchange, 55 Mark Lane, London EC3R 7NE



[enquiries@medpro.international](mailto:enquiries@medpro.international)



[medpro.international.com](http://medpro.international.com)

*It's your good name*  
**Let us Protect it**



**We specialise in healthcare liability insurance and are committed to providing peace of mind, expertise and choice to the global healthcare industry.**

### Peace of Mind

- Part of the Berkshire Hathaway group of companies
- Unsurpassed financial strength ratings of AA+ (S&P)\*
- Long-term commitment to serving the healthcare industry

### Expertise

- London and Dublin based specialist healthcare liability underwriters
- In-house, expert claims management, exclusively focused on healthcare liability
- Extensive patient safety and risk services resources and support available to clients

### Choice

- Claims-made and occurrence coverage options
- Flexible insurance solutions across the healthcare market
- Ability to coordinate on US and International risks for global programs

The strength and stability of Berkshire Hathaway, 120 years of MedPro Group experience in the US and our extensive international expertise enable us to offer a unique proposition to our international clients.

#### MedPro International insures



**12,000+**  
healthcare  
practitioners



**400+**  
allied health  
accounts



**300+**  
hospitals

#### MedPro Group (US) insures



**350,000**  
customers including 40,000+  
physicians and surgeons, and 4,000+ hospitals



**We provide peace of mind, expertise and choice  
to clients across the healthcare continuum.**



## Hospitals & Entities

Healthcare  
Liability Policy  
(Modular)

Healthcare  
Liability Policy  
(Package)

**Civil Liability (EU)**

**UK, EU, USA, Rest of World**  
Hospitals | Clinics & Facilities  
Healthcare Entities | Groups & Associations



## Physicians & Surgeons

Claims-made  
(CM) Policy

Occurrence  
Policy

**Convert to Occurrence Policy**

**UK, EU, Rest of World**  
Primary Care Physicians | Specialist Physicians  
Surgeons | Dentists | Allied Health Practitioners

## Combined Solutions

**We leverage our specialist expertise to build tailored solutions  
for evolving healthcare delivery and practitioner engagement models:**

- Combined shared limit policies
- Separate group policies
- Individual limit preferred programmes
- ERP/run-off cover available
- Tailored claims protocols
- Advanced risk management support

## Restricted Appetite

### Hospitals and Entities

- Pre-natal scanning and genetic testing
- Correctional health
- Vulnerable person and social care

### Physicians and Surgeons

- Obstetricians
- Non-standard physicians

**All of our products are underwritten through  
Berkshire Hathaway regulated companies:**

**Berkshire Hathaway International Insurance Limited (BHIL)**

Incorporated and registered in England and Wales with company registration number 3230337.

**Registered office:** 4th Floor, 8 Fenchurch Place, London, EC3M 4AJ, England.

**Rating:** AA+ (S&P).

**Territories:** UK and US (Surplus Lines).

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN 202967).

**Berkshire Hathaway European Insurance DAC (BHEI)**

Incorporated and registered in Ireland with company registration number 636883.

**Registered office:** 7 Grand Canal Street Lower, Dublin D02 KW81, Ireland.

**Rating:** AA+ (S&P).

**Territories:** Passporting rights for various Member States in the EU.

Regulated by the Central Bank of Ireland.

**Harley Street Insurance Group Limited (HSIG)**

Incorporated and registered in England and Wales with company registration number 7681882.

**Registered office:** Unit 25 Athena Court, Athena Drive, Tachbrook Park, Warwick, CV34 6RT, England.

An approved Lloyd's coverholder – (100% of capacity provided by Faraday Syndicate 435).

A coverholder for Berkshire Hathaway International Insurance Limited (BHIL).

**Rating:** Faraday Syndicate 435, (managed by Faraday Underwriting Limited) benefits from the Lloyd's Chain of Security and financial ratings A+ (S&P) and A(AM Best).

**Territories:** Australia, Canada, Caribbean, Hong Kong, Israel, South Africa, Singapore, UK.

**Limits:** Up to \$ 7,500,000 AOC / 15,000,000 AGG.

Authorised and regulated by the Financial Conduct Authority (FRN 570717).

The international risk team leverage, translate and tailor  
the vast resources available from MedPro Group.

## MedPro Group Risk Solutions



Team of 50



35 years  
experience  
of CMO Lead



20 years  
average tenure  
of field RNs



53,000  
calls and emails



37,000 in-demand  
courses completed



Dedicated risk  
solutions centre



Risk data  
analytics team

In addition, the MedPro International team use their clinical expertise  
to analyse the international claims experience  
and trends to provide local risk control support and education.



At MedPro our underwriters specialise in healthcare liability.  
Our team work hard to ensure you get the solution you need.



## Meet our Underwriting Team



**Tom Wagstaff**  
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**Worldwide**



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**Kim Coppin**  
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**UK & Ireland**

At MedPro we focus exclusively on healthcare liability  
ensuring you get the solution you need. It's your good name. Let us protect it.



## Meet our Underwriting Team



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**Cole Campbell**  
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**Protecting your good name is the most important thing we do.  
That's why we are committed to having the best Claims Team possible.**

## Expert In-House Team

We have the largest specialist medical liability claims team in the London market.

We work with the best, local, specialist law firms when our customers need them.

## Claims Philosophy

We believe in early intervention, smart complaint handling, defending claims where liability cannot be shown and working closely with our customers to achieve the best outcome financially and reputationally.

## A Partnership

We aim to develop a partnership with our insured customers. We advise on potential claims, claims, risk management and reputational concerns. We provide education and support.



**Caitlin Crist**  
Head of Claims



**Angela Islam**  
Technical Claims  
Director, UK & Europe



**Sarah Wallis**  
Claims Audit &  
Governance Director



**Francoise Cachard**  
Claims Director,  
France



**Victoria Miller**  
Claims Manager,  
UK & Europe



**Solène Boyer  
Chamard**  
Senior Claims  
Handler France



**Chloé Terrasse**  
Senior Claims  
Handler, France



**Abigail Sharpe**  
Senior Claims  
Handler, US



**Chelsea Ng**  
Claims Handler



**Mayah Craig**  
Trainee Solicitor



**Isabel Burke**  
Paralegal



**Joseph Down**  
Claims Assistant

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\* AA+ ratings for Berkshire Hathaway European Insurance DAC and Berkshire Hathaway International Insurance Limited correct as of September 2023.

A+ rating for our Lloyds Rating for Faraday Syndicate 435 managed by Faraday Underwriting Limited correct as of June 2022.

All insurance products are underwritten by Berkshire Hathaway affiliates, including: Berkshire Hathaway European Insurance DAC, trading as MedPro and regulated by the Central Bank of Ireland; Berkshire Hathaway International Insurance Limited, trading as MedPro and authorized by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority; and Harley Street Insurance Group Limited trading as MedPro, an approved Lloyd's Coverholder and authorized and regulated by the Financial Conduct Authority.